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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Arthur S. HASELTINE

Application No.: 09/731,680

Examiner: not yet known

Filed: December 6, 2000

Art Unit: 2163

For: METHOD AND SYSTEM PROVIDING OUT-SOURCED,  
MERCHANDISE RETURN SERVICES

CERTIFICATE OF TRANSMISSION  
I HEREBY CERTIFY THAT THIS CORRESPONDENCE IS BEING  
FACSIMILE TRANSMITTED TO THE PATENT AND TRADEMARK  
OFFICE

ON 12-16-03  
By Jonathan Bay  
REGISTRATION NO. 35064  
DATE 12-16-03

**SUPPLEMENTAL  
INFORMATION DISCLOSURE STATEMENT**

\*\*\* via the Centralized Facsimile Facility for \*\*\*  
**Official Patent Application Related Correspondence**

\*\*\*

(703) 872-9306

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Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

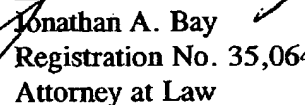
Dear Sir:

Pursuant to the Duty of Disclosure set forth in 37 CFR 1.56, the references listed on the attached form PTO-1449 are hereby brought to the attention of the Examiner (*and without copies because, eg., IDS's may be filed without copies of U.S. Patents and Published Applications pursuant to QG Notice dated August 5, 2003*).

These references are submitted as belonging to the background of the invention. The claimed invention is believed patentable over the references. The examiner is requested to make an independent judgment

Respectfully submitted,

Date: 12-16-03

  
Jonathan A. Bay  
Registration No. 35,064  
Attorney at Law  
333 Park Central East, Suite 314  
Springfield, MO 65806  
(417) 873-9100

Docket No. 437-4

Dec 16. 2003 5:22PM

Jonathan A Bay

No.2474 P. 2/2

FORM PTO-1449		U.S. DEPARTMENT OF COMMERCE PATENT AND TRADEMARK OFFICE		ATTY. DOCKET NO. 437-4		SERIAL NO. 09/731,680							
LIST OF PRIOR ART CITED BY APPLICANT (Use several sheets if necessary)				APPLICANT Arthur S. Haseltine									
Page 1 of 1				FILING DATE December 6, 2000		GROUP 2163							
U.S. PATENT DOCUMENTS													
*EXAMINER INITIAL		DOCUMENT NUMBER							DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
	AA	6	1	1	5	6	9	0	9/2000	Wong	705	7	
	AB												
	AC												
	AD												
	AE												
	AF												
	AG												
	AH												
	AJ												
	AK												
	AL												
	AM												
FOREIGN PATENT DOCUMENTS													
		DOCUMENT NUMBER							DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION YES NO
	AN												
	AO												
	AP												
	AQ												
OTHER PRIOR ART (Including Author, title, Date, Pertinent Pates, Etc.)													
	AR												
	AS												
	AT												

EXAMINER:

DATE CONSIDERED: